
Maggie Karges

margaretkarges@gmail.com

4025706130

Education

Denver University

Graduated August 2022

- Specialized Graduate Certificate in Arts and Culture Management: Outreach and Advocacy

Disney University

- Fall Term 2017
- Entertainment Show Development

Nebraska Wesleyan University

Graduated May 2017

- Bachelor of Arts: Theatre Arts
- Bachelor of Arts: English Literature

University of Tartu

- Semester Abroad Spring 2016

Relevant Work Experience

Customer Experience Manager

Michaels

August 2024-Present

- Delivering a customer centric shopping experience by managing and delivering effective front-end operations and expectations, while remaining positive and respectful to both team members and customers
- Assist with cash reconciliation and bank deposits
- Training and coaching the customer experience team (sales floor and cashier) to achieve results; participate in the performance management process; support Talent Development of the team
- Managing and executing the Safety and Shrink programs
- Cross-training in Custom Framing, Event Coordinating, and all Manager on Duty responsibilities

Costume Assistant 3 Walt Disney World Resort

August 2018-June 2024

- Maintained and updated costumes used in live entertainment productions, as well as facilitated the production of new costumes.
- Facilitated fittings for a variety of departments and shows.
- Focus on embellishment, hand sewing, distressing and documentation.

Attractions Cast Member-- Star Tours: The Adventures Continue, The World of Pandora

Walt Disney World Resort

August 2017-August 2018

- Ran several attractions across property safely and efficiently.

References

Jay Chipman

~ Theatre Department Chair ~ Nebraska Wesleyan University ~ jsc@nebrwesleyan.edu ~ 402-465-2386

Julie Wilshusen

~ Theatre Operations Manager ~ Nebraska Wesleyan University ~ jwilshus@nebrwesleyan.edu ~ 402-465-2502

Abbey Parodi

~ Costumer ~ Disney's Animal Kingdom and Epcot ~ Costume Production and Sustainment ~ Walt Disney World Resort ~ 402-926-1278

Digital Portfolios Available at: <https://maggiekarges.wixsite.com/portfolio>